

USEFUL PHONE NUMBERS AND SERVICES

AZIENDA OSPEDALIERA ORDINE MAURIZIANO DI TORINO

Via Magellano, 1 – 10128 Turin
INFORMATION: 011.508.1111
www.mauriziano.it

CUSTOMER CARE DEPARTMENT

Telephone no.: 011.508.2361 – 011.508.5150
Fax no.: 011.508.2101
E-mail urp@mauriziano.it
Hours: Monday to Friday: 8.30 – 13.30 / 14.00 – 15.30

UNIFIED BOOKING CENTRE and MEDICAL FILES WITHDRAWING OFFICE

Entrances: Corso Re Umberto no. 109 or Largo Turati no. 62
Hours: Monday to Friday: 8.00 – 16.00
Phone booking: 011.508.2470
Hours: Monday to Friday: 12.00 – 17.00

GENERAL MANAGEMENT ADMINISTRATIVE MANAGEMENT OPERATING MANAGEMENT SECRETARY'S OFFICE

Telephone no.: 011.508.2300 – 011.508.2210
Fax no.: 011.508.2502
E-mail direzionegenerale@mauriziano.it

UMBERTO I HOSPITAL FACILITY

Largo Turati no. 62 – 10128 Turin

UMBERTO I HOSPITAL FACILITY MANAGEMENT

Secretary's Office: 011.508.5310 – 011.508.5312
Fax no.: 011.508.2293
E-mail: direziones@mauriziano.it

MAIN ENTRANCE CONCIERGE SERVICE

Largo Turati no. 62
Telephone no.: 011.508.2277

OUTPATIENTS CLINIC'S ENTRANCE

Corso Re Umberto no.109
Telephone no.: 011.508.2482
Opening Entrance Corso Re Umberto: Monday to Friday

PRIVATE PRACTICE ACTIVITY

Corso Re Umberto 109

Telephone no.: 011.508.5200 / 508.5201

Booking: Hours Monday to Friday 9.00 – 15.30

Access Hours Monday to Friday 9.00 – 18.30

ACCIDENT AND EMERGENCY DEPARTMENT

Telephone no.: 011.508.2370

ANALYSIS LABORATORY

Entrance: Corso Rosselli (next Emergency department)

Please consult the web page <https://www.mauriziano.it/i-nostri-servizi/centro-prelievi>

MEDICAL FILES WITHDRAWING OFFICE

Telephone no.: 011.508.2600

Hours: Monday to Friday 8.00 – 16.00

ONCOLOGY PATIENTS INFORMATION AND SUPPORT

Service Reception Centre

Telephone no.: 011.508.2882

Fax no.: 011.508.2441

RECEPTION Disabled Patients

Largo Turati no. 62

Telephone no.: 011.508.2691

Hours: Monday to Friday 8.00 – 15.30

CHAPEL OF REST - MORGUE

Telephone no.: 011.508.2862

Hours: Monday to Saturday 8.30 – 15.30

Sunday & holidays: 8.30 – 12.30

SUPPORT SERVICE -WELFARE SERVICES

Patients and their relatives can address the Welfare Services found at the ground floor of the Turati Corridor no. 46.

Telephone no.: 011.508.5080 - Fax no.: 011.508.2480

The office is open by appointment only.

The Service, in collaboration with the medical staff, helps patients and their relatives to face with the social environment problems connected to the disease and hospitalisation, it reports and addresses to the regional services discomfort situations in order to facilitate the post-hospitalisation rehabilitation.

The doctor can request the patient, after his/her discharge, to be sent in other hospital facilities specialised in long-stay hospitalisation, physiotherapy, health resorts, in order to achieve a complete healing and rehabilitation.

RECEPTION AND ASSISTANCE SERVICES

The Reception Service provides to all users information relative to the accessibility of the services offered, the location of the outpatient clinics and wards. The service is available at the following lodges:

Largo Turati n. 62 Entrance – Open 24/7

Corso Re Umberto n. 109 Entrance – open Monday to Friday: 7.30 – 20.00

The Assistance Service can be found at the main entrance in Largo Turati no. 62, in the hall preceding the lodge, where wheelchairs are available, if needed. The Service is available from Monday to Friday from 8.00 to 15.30.

RELIGIOUS ASSISTANCE

If the patient or his/her family feel that a religious assistance is required, the wards' staff can offer information about various religious cults' priests.

A catholic priest is available inside the Hospital, traceable with the help of the Conceierge Service. The Hospital's Church is found at the end of Magellano Corridor. It can also be accessed from Corso Re Umberto no. 101.

The Mass is celebrated according to the following schedule:

Monday: 13.00

Saturday: 17.00

BANK UNICREDIT BANK COUNTER

Entrance: Corso Turati, n. 48;

Hours: Monday to Friday: 8.30 – 13.00

ATM

for withdrawing cash at the ground floor of Turati Corridor no. 38.

COFFEE SHOP

The Coffee Shop is found at the ground floor of Turati Corridor, no 48.

Hours:

from Monday to Friday: 7.00 – 18.00

Saturday: 7.00 – 17.00

Sunday and holidays: 7.30 – 15.00

CAFETERIA

The hospital's cafeteria is accessible from Rosselli Corridor no. 18, and it is accessible to all the hospital's users and the patients' relatives.

Hours:

Monday to Friday

lunch – 12.30 – 15.00

dinner – 19.00 – 20.00

Saturday, Sunday and holidays

lunch – 12.30 – 14.30

dinner – 19.00 – 20.00

VENDING BEVERAGES MACHINES

At the ground floor of Turati, Rosselli, and Magellano Corridors and at the Emergency Department. The vending beverages machines offer water, hot and cold beverages.

NEWSPAPER KIOSK

Newspaper selling at the Coffee Shop in Turati Corridor 48 during its opening hours.

STATE POLICE

The police station is found in the Emergency Department

Phone no.: 011.508.2773

Hours:

Monday to Saturday: 9.00 – 14.00