

USEFUL PHONE NUMBERS AND SERVICES

AZIENDA OSPEDALIERA ORDINE MAURIZIANO DI TORINO

Via Magellano, 1 – 10128 Turin

INFORMATION: 011.508.1111

Fax no.: 011.508.2209

CUSTOMER CARE DEPARTMENT

Telephone no.: 011.508.2361 – 011.508.5150

Fax no.: 011.508.2101

E-mail urp@mauriziano.it

Hours: Monday to Friday: 8.30 – 13.30 / 14.00 – 15.30

UNIFIED BOOKING CENTRE

Entrances: Corso Re Umberto no. 109

Largo Turati no. 62

BOOKING COUNTER

Hours: Monday to Friday: 8.00 – 12.30

Phone booking: 011.508.2470

Hours: Monday to Friday: 12.30 – 15.30

www.mauriziano.it

GENERAL MANAGEMENT

ADMINISTRATIVE MANAGEMENT

OPERATING MANAGEMENT

SECRETARY'S OFFICE

Telephone no.: 011.508.2300 – 011.508.2210

Fax no.: 011.508.2502

E-mail direzionegenerale@mauriziano.it

UMBERTO I HOSPITAL FACILITY

Largo Turati no. 62 – 10128 Turin

UMBERTO I HOSPITAL FACILITY MANAGEMENT

Secretary's Office: 011.508.5310 – 011.508.5312

Fax no.: 011.508.2293

E-mail: direziones@mauriziano.it

Visiting hours: 07.00 – 08.00 / 12.30 – 20.30

MAIN ENTRANCE CONCIERGE SERVICE

Largo Turati no. 62

Telephone no.: 011.508.2277

OUTPATIENTS CLINIC'S ENTRANCE

Corso Re Umberto no.109

Telephone no.: 011.508.2482

Opening Entrance Corso Re Umberto: Monday to Friday

PRIVATE PRACTICE ACTIVITY

Corso Re Umberto 109

Telephone no.: 011.508.5200

ACCIDENT AND EMERGENCY DEPARTMENT

Telephone no.: 011.508.2370 – 011.508.2371

ANALYSIS LABORATORY

Entrance: Largo Turati no. 62 – 1° piano

Sample collection from Monday to Friday:

- direct access: Hours 8.00 – 10.00
- booking counter: Hours 11.00 – 15.30

For information: 011.508.2374 – 011.508.2375

MEDICAL FILES WITHDRAWING OFFICE

Telephone no.: 011.508.2600

Hours: Monday to Friday 8.30 – 15.30

ONCOLOGY PATIENTS INFORMATION AND SUPPORT

Service Reception Centre

Telephone no.: 011.508.2882

Fax no.: 011.508.2441

RECEPTION AND ASSISTANCE

Disabled Patients

Largo Turati no. 62

Telephone no.: 011.508.2691

Hours: Monday to Friday 8.00 – 15.30

CHAPEL OF REST

Telephone no.: 011.508.2331 – 011.508.2862

Hours: Monday to Saturday 8.30 – 15.30

holidays: 8.30 – 12.30

SUPPORT SERVICE

WELFARE SERVICES

Patients and their relatives can address the Welfare Services found at the ground floor of the Turati Corridor no. 46.

Telephone no.: 011.508.5080

Fax no.: 011.508.2480

The office is open by appointment **only**.

The Service, in collaboration with the medical staff, helps patients and their relatives to face with the social environment problems connected to the disease and hospitalisation, it reports and addresses to the regional services discomfort situations in order to facilitate the post-hospitalisation rehabilitation.

The doctor can request the patient, after his/her discharge, to be sent in other hospital facilities specialised in long-stay hospitalisation, physiotherapy, health resorts, in order to achieve a complete healing and rehabilitation.

RECEPTION AND ASSISTANCE SERVICES

1. The Reception Service provides to all users information relative to the accessibility of the services offered, the location of the outpatient clinics and wards. The service is available at the following lodges:
 1. **Largo Turati n. 62 Entrance – Open 24/7**
 2. **Corso Re Umberto n. 109 Entrance – open Monday to Friday: 7.30 – 20.00**
2. The Assistance Service can be found at the main entrance in Largo Turati no. 62, in the hall preceding the lodge, where wheelchairs are available as well as attendants, if needed. The Service is available from **Monday to Friday from 8.00 to 15.30**.

RELIGIOUS ASSISTANCE

If the patient or his/her family feel that a religious assistance is required, the wards' staff can offer information about various religious cults' priests.

A catholic priest is available inside the Hospital, traceable with the help of the Conceive Service.

The Hospital's Church is found at the end of *Magellano* Corridor. It can also be accessed from Corso Re Umberto no. 101.

The Mass is celebrated according to the following schedule:

1. **holidays eve: 17.00**
2. **holidays: 11.30 and 17.00**
3. **weekdays: Wednesday and Friday: 13.00**

PHARMACY (FONDAZIONE ORDINE MAURIZIANO)

Entrance: Corso Turati, n. 46/A;

Hospital access reserved for **disabled users**: ground floor, *Turati* Corridor no. 44.

Hours: 9.00 – 13.00 / 14.00 – 18.00.

The pharmacy closes according to the City Calendar relative to pharmacies' **opening hours**.

BANK

UNICREDIT BANK COUNTER

1. Entrance: Corso Turati, n. 48;
2. Access from the hospital – ground floor – *Turati* Corridor no. 32.

Hours: Monday to Friday: 8.30 – 13.00 / 14.10 – 15.40.

ATM

1. **for withdrawing cash and paying co-payment fees:** at the ground floor of *Turati* Corridor no. 38.

COFFEE SHOP

The Coffee Shop is found at the ground floor of *Turati* Corridor, no 48.

1. Hours:

from Monday to Friday: 7.00 – 20.00

Saturday, Sunday and holidays: 7.00 – 15.00

CAFETERIA

The hospital's cafeteria is accessible from *Rosselli* Corridor no. 18, and it is accessible to all the hospital's users and the patients' relatives.

Hours:

1. Monday to Friday

1. lunch – **12.30 – 15.00**

2. dinner – **19.00 – 20.00**

2. Saturday, Sunday and holidays

1. lunch – **12.30 – 14.30**

2. dinner – **19.00 – 20.00**

VENDING BEVERAGES MACHINES

At the ground floor of *Turati*, *Rosselli*, and *Magellano* Corridors and at the Emergency Department. The vending beverages machines offer water, hot and cold beverages. They only work on **coins**.

NEWSPAPER KIOSK

Newspaper selling:

1. at the Coffee Shop in *Turati* Corridor 48 during its opening hours.

PAYPHONES

At the ground floor of *Turati*, *Rosselli*, *Magellano*, and *Re Umberto* Corridors.

STATE POLICE

The police station is found in the Emergency Department

Phone no.: 011.508.2773

Fax no.: 011.508.2373.

Hours:

Monday to Friday: 8.00 – 20.00

and Saturday: 8.00 – 18.00.